

2015 ANNUAL REPORT



COMMUNITY
HEALTH
Care

MEDICAL • DENTAL • PHARMACY

COMMUNITY HEALTH *Care*

2015 was a wonderful year. The Board and staff accomplished many great things. Most importantly a total of 41,081 patients were served through 152,926 patient visits. This is an increase of 12% in patients and 10% in patient visits over 2014 and represents a 40% and 38% increase respectively over 2013. Community Health Care providers also delivered 597 babies during the year.

The Hilltop Regional Health Center, which opened in November 2013, has continued to grow its patient population. In its last year of service the Downtown Clinic served 2,375 patients. In 2015 the Hilltop Regional Health Center, which replaced the inadequate Downtown Clinic, served 18,573 patients. In 2015, the Family Practice Physician Residency added its second class of residents to the program. The physician residency is a three-year program with six residents per class. Other health centers have found that physicians who have had their residency experience in a Federally Qualified Health Center, like Community Health Care, are more likely to continue working in community health and in the community in which they train. This will not only bring more primary care physicians to Pierce County for residency, it is likely to encourage them to continue their practice here.

The Hilltop Regional Health Center also continues to include the Dentist Residency program and the Nurse Practitioner Residency program, each a one year program of two providers per class. The Hilltop Regional Health Center supports medical and dental clinics along with an Urgent Care Clinic and pharmacy, as well as a Ryan White clinic for patients with HIV/AIDS.

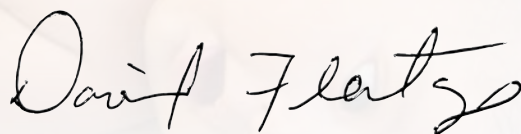
We have moved into 2016 and great things continue to happen at Community Health Care. We have received funding to add behavioral health services (i.e. mental health and substance abuse) at all clinics. Additional funding was also received to add dental services and pharmacy services to the Spanaway Clinic. Our physician residency program will add its third class and have a full complement of residents. To support this, half of the third floor of the Hilltop Regional Health Center which was left unfinished will be completed to provide room for the Ryan White Program and expanded primary care medical services.

Thank you for all of your support in 2015 and in the year ahead!

Sincerely,



Kyle Shimamoto
Board Chair



David Flentge
President & CEO

THANK YOU TO OUR WONDERFUL VOLUNTEERS!

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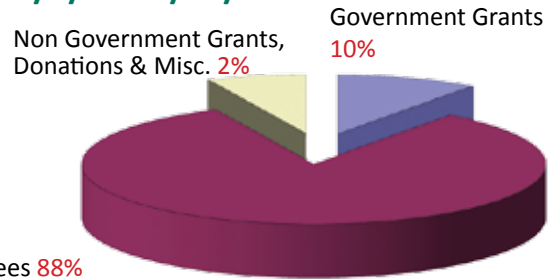
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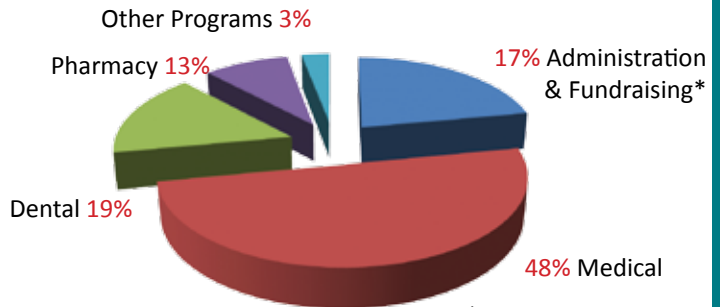
Note: These lists include individuals who served for all or part of 2015.

Total Operating Revenues By Source Fiscal Year 6/1/14 - 5/31/15



Government Grants	\$ 4,247,816
Patient Fees	\$36,414,586
Non-Government Grants, Donations and Misc.	\$ 666,786
Total Operating Activities	\$41,329,188

Total Operating Expenses By Program Fiscal Year 6/1/14 - 5/31/15



Medical	\$19,661,279
Dental	\$ 7,736,840
Pharmacy	\$ 5,291,351
Other Programs	\$ 1,088,010
Administration	\$ 6,627,922
Fundraising*	\$ 161,141
Total	\$ 40,566,543

*Fundraising expenses are 0.4% of the total budget including the capital campaign.

Fiscal information shown is from Community Health Care's latest fiscal year audit ending May 31, 2015.

FAMILY MEDICAL & DENTAL CLINICS

Hilltop Regional Health Ctr.

Family Medicine,
Obstetrics, Pharmacy,
Women's Health,
Pediatrics, Gynecology,
Urgent Care, Dental Care
1202 Martin Luther King Jr. Way
Tacoma, WA 98405
(253) 441-4742 Medical
(253) 441-4779 Pharmacy
(253) 441-4743 Dental

Kimi & George Tanbara, MD Health Center

Family Medicine, Obstetrics,
Pharmacy, Women's Health,
Pediatrics, Gynecology,
Family Dental Care
1708 East 44th Street
Tacoma, WA 98404
(253) 471-4553 Medical
(253) 597-4163 Women's Health
(253) 284-2226 Pharmacy
(253) 572-7002 Dental

Spanaway

Family Medicine, Maternity Care
134 188th Street South
Spanaway, WA 98387
(253) 847-2304 Medical
(253) 847-8752 Pharmacy

Parkland

Family Medicine, Maternity, Pharmacy
11225 Pacific Ave.
Tacoma, WA 98444
(253) 536-2020 Medical
(253) 536-6257 Pharmacy

Lakewood Family Clinic

Family Medicine, Obstetrics,
Pharmacy, Women's Health,
Pediatrics, Gynecology,
Family Dental Care
10510 Gravelly Lake Dr. SW
Lakewood, WA 98499
(253) 589-7030 Medical
(253) 589-7190 Pharmacy
(253) 589-7188 Dental

RESIDENCY PROGRAMS

Nurse Practitioner Residents

The Nurse Practitioner Residency is a one year program designed to give recent ARNP graduates added clinical experience. Thirty percent of recent ARNP graduates leave the profession after one year due to feeling unprepared for the rigors of the job.



Emilia Parrot, DO
Resident
Hilltop Medical Clinic



Kerry Smith, DO
Resident
Hilltop Medical Clinic



Jason Standing, DO
Resident
Hilltop Medical Clinic



Helan Lee-Garrard, DO
Resident
Hilltop Medical Clinic



Kelsay McFall, DO
Resident
Hilltop Medical Clinic



Depen Patel, DO
Resident
Hilltop Medical Clinic



Emily Robinson, ARNP
Resident
Hilltop Medical Clinic



Loretta Craig, ARNP
Resident
Hilltop Medical Clinic



Kale Quackenbush, DO
Resident
Hilltop Medical Clinic



Anne LaPorte, DO
Resident
Hilltop Medical Clinic



Katherine Milam, DO
Resident
Hilltop Medical Clinic

Dental Residency

In partnership with Lutheran Medical Services, Community Health Care provides a one year dental residency program. This program gives the residents needed clinical experience and additional dental training.



Jacqueline Wong, DDS
Resident
Hilltop Dental Clinic



Claire Harvey, MD
Resident
Hilltop Medical Clinic



Sheree Sharpe, MD
Resident
Hilltop Medical Clinic



Raheel Verani, MD
Resident
Hilltop Medical Clinic

Physician Residency

These twelve photos are of the first two classes of our Family Practice Residency. This residency is a three year program and six more residents will join the program in 2016.

PROGRAMS & SERVICES

At Community Health Care no one is denied care due to inability to pay. Uninsured patients are billed on a sliding-fee scale based on income and family size. In 2015 a total of 41,081 patients were served through 152,926 patient visits. This is an increase of 12% in patients and a 10% increase in patient visits over 2014.

PROGRAMS

MATERNITY SUPPORT SERVICES

In this specialized program, expectant mothers have a nurse, social worker and nutritionist available at any time. The goal of the program is to provide education and access to community resources to help the new mother and child have a healthy start to their life together.

RYAN WHITE PROGRAM

This program is a Federal program to help prevent the spread of HIV/AIDS and to provide medical care and other resources to those living with the disease.

INSURANCE ENROLLMENT ASSISTANCE

In Person Assisters help families navigate the process to enroll in insurance programs.

OUTREACH WORKERS

Outreach Workers help patients access referral services they can afford when needed care is beyond the scope of Community Health Care. They also connect patients with community services and provide interpreter services.

FAMILY MEDICAL CARE

- Family medicine for children, adults and seniors
- Preventative care
- Physicals and immunizations
- Referral assistance to specialty care
- Assistance connecting to community resources

CARE FOR CHILDREN

Pediatricians and family practice physicians to care for children.

WOMEN'S HEALTH & MATERNITY

- Obstetrics & Gynecologists
- Prenatal Care
- Deliveries performed at a local hospital
- Specialized maternity program with home visits, referral services and pregnancy and infant care education

FAMILY DENTAL CARE

All dentists have completed Access to Baby and Child Dentistry (ABCD) training and are certified to care for very young children, expectant mothers as well as all adults.

- Family dentistry
- Preventative and restorative services
- Early screening and sealants for children
- Nitrous
- Emergency dental care
- Ryan White HIV programs

PHARMACY

- Medications are provided on a sliding-fee scale so that everyone can afford the medications they need.
- Anticoagulation Clinic

PATIENTS BY GENDER

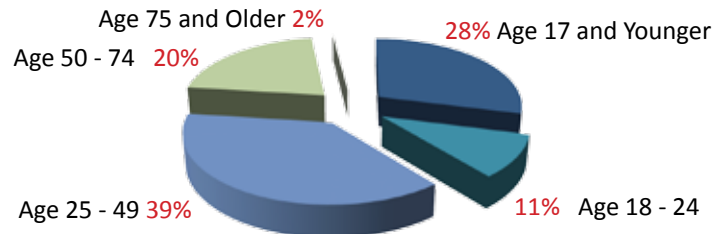
Female 58% 42% Male



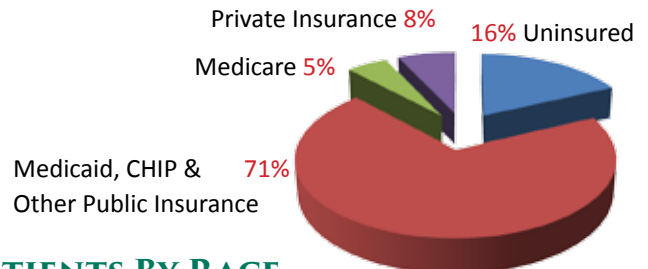
In 2015 the physicians of Community Health Care delivered 597 babies



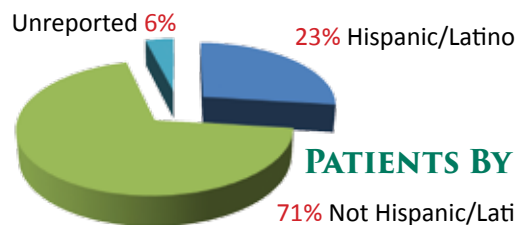
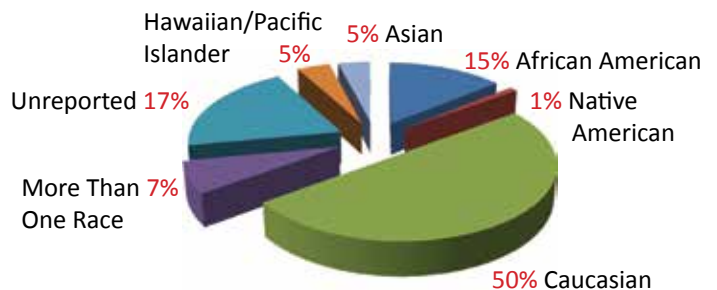
PATIENTS BY AGE



PATIENTS BY INSURANCE

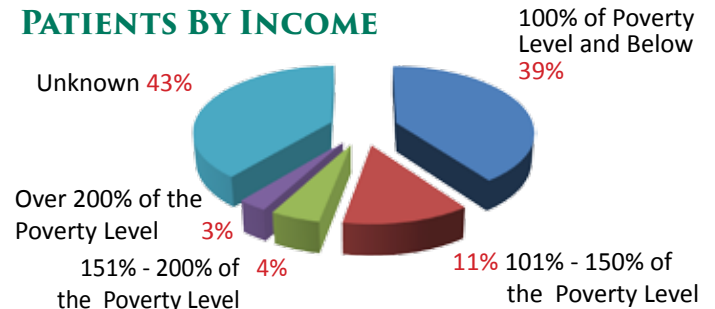


PATIENTS BY RACE



PATIENTS BY ETHNICITY

PATIENTS BY INCOME



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Continued on backpage

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